



Neighbour Mediation Service

Helping to resolve problems with others

@calmmmediation

www.calmmmediation.org

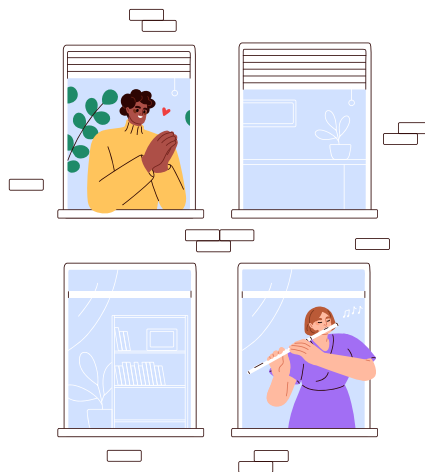
A voice
A choice
A chance for change

What is Mediation?

Mediation is a process where a third party assists you to reach an understanding with someone you find difficult to talk to.

Mediation can help to resolve a dispute by offering a safe environment to discuss any problems.

"The Mediation Service offered an excellent opportunity to sort out the issues with my neighbour. I really appreciated the help given by this service. Thanks a million."



About Us

Our trained mediators work to improve people's quality of life by supporting them to resolve their problems.

Our service is independent, confidential and impartial. Mediators do not make judgements or take sides.

Why Mediation?

Mediation can help reduce tension and stress you may feel in your home.

It can clear up misunderstandings and improve communication.

Mediation is a voluntary process.

It is an alternative to legal proceedings.

"I really feel very positive about the future. It was such an important meeting and I feel that together we can live in more harmony"

Training Accredited By



Save on costly legal fees

Legal action is expensive. Opting for mediation is a cheaper, effective alternative

Contact us



Calm Mediation

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London
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Tel: 020 7603 4014

neighbour@calmmmediation.org

Supported By



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What can we help with?

Identity

Race or culture
Gender or sexual preferences
Mental or physical disabilities

Conflict

Harassment
Property damage
Offensive language or abusive behaviour

Housing Organisation and Resident disputes

Complaints about maintenance, disrepair, hoarding and more

Lifestyle Differences

Noise
Shared spaces
Boundaries and parking
Children
Pets

How Mediation Works

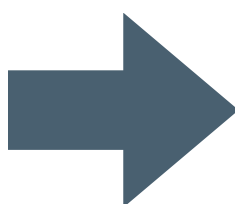
Initial Meeting

You will meet with two mediators who will listen to what has been happening.

They will ask how you would like to see things improve.

You will then be given the opportunity to meet your neighbour, together with the mediators, in a neutral and safe space.

Most importantly, they will listen to what you have to say and keep it confidential.



Joint Meeting

You and your neighbour can meet in a neutral venue with the mediators and have a constructive conversation.

You work together to move forward and reach a positive agreement.

9/10 Mediations
Result in an Agreement



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